



DELEUM

QUALITY POLICY

The scope of the Quality Management System under this Policy for Deleum Services Sdn Bhd (“DSSB”) is as follows:

Provision of products and services for the exploration and production of oil and gas; wireline services, wellhead maintenance, asset integrated solutions and oilfield services; specialty chemical and well stimulation; the repair and overhaul of electrical and mechanical equipment including site work; and integrated corrosion, inspection and mitigation for surface preparation industry.

In order to provide sustainable growth and enhance stakeholders’ value, DSSB commits to deliver products and services which provide total customer satisfaction by maintaining and continuously improving on the Quality Management System as follows:

1. Management’s commitment and support to review and continually improve on the Quality Management System in compliance to international standards and customer requirements.
2. Ensuring that Management and staff effectively implement and comply with the Quality Management System’s requirements at all levels, and identifying and assessing risk associated with all activities to ensure appropriate incident and disruption prevention and mitigation measures in place.
3. Ensuring that the products supplied and services provided to customers are in compliance with or exceed contractual expectations.
4. Identifying and providing suitable training for employees to enhance skillsets and understanding of processes and ensure optimum service support to customers.
5. Ensure effective communication of the Quality Policy and the Quality Management System to business, operations, and interested parties.

The Management and staff of DSSB are committed towards applying this Quality Policy and the Quality Management System in their day-to-day activities and interaction with customers.

RAMANRAO BIN ABDULLAH
GROUP CHIEF EXECUTIVE OFFICER

12 AUGUST 2021

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